



LG Electronics Australia

ABN: 98 064 531 264

2 Wonderland Drive

Eastern Creek NSW 2766

T: 02-8805 4038

DQ Electrical & Solar
Att: Don Quattrocci, General Manager
24/28 Port Wakefield Rd,
Gepps Cross, South Australia, 5094

14th of January 2021

Dear Don,

LG Solar has been working with you for a prolonged period and has observed your excellent work ethic and focus on quality. Please note that LG Solar, the solar division of LG Electronics is delighted to appoint DQ Electrical and Solar to the highest category LG Solar Partner being the **LG PLATINUM AUTHORISED ENERGY PARTNER** for 2021.

LG has only chosen less than 30 companies across Australia to join our Platinum Partner Solar Network. DQ Electrical & Solar has been selected as the preferred LG Electronics solar installation company because of your very high level of customer service and installation quality.

Specifically, LG Electronics have selected DQ Electrical and Solar based on the following criteria:

- Quality Assurance processes are delivered well;
- Current solar training is up to date and future training standards met;
- Excellent customer feedback on installation quality and customer service;
- Demonstrated high expertise and experience in solar and battery installations.

This appointment also confirms your direct purchase power with LG Solar, therefore allowing you to offer quality solar systems with LG panels at very competitive pricing.

LG Electronics will support DQ Electrical & Solar through:

- Priority stock allocation to ensure excellent customer supply service;
- Ongoing compulsory training on new technologies on LG's Solar products;
- Quality assurance in delivery and correct installation of all LG solar products.

LG would like to confirm that the warranties provided for the LG solar panels are local warranties, with the responsibility held by LG Electronics Australia – ABN 98 064 531 264, not through any importer/dealer.

Congratulations on being a Platinum Authorised LG Energy Specialist for 2021.

Kind regards

A handwritten signature in black ink, appearing to read 'Markus Lambert'.

Markus Lambert

National Sales Manager,

LG Energy Solutions & Solar

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